

## 241218\_DrFaisal

Me

Oh, you got all the documents there. I mean it's just really for your keeping but this is, there's not too much really there. It's just kind of a summary.

Dr. Faisal

You did the Plexus with arm extension?

Me

Yeah, so I was able to do that. EEG, the brain MRI, I had a bunch of problems so I had to do that in January.

Dr. Faisal

Oh, you have cervical spinal, what did they do? You did that at the Simon Med?

Me

Correct, Simon Med. We did it with the standing, arms up.

Dr. Faisal

(Reading The Reports) The reversal of head cervical lymphosis, I have no idea what they're talking about. I don't have that. You don't have the CD?

Me

The CD? No. Not the CD. The CD or both. I don't have any of them. Apologies, I thought they would have sent it over to you.

Doctor's Assistant

Sorry...

Me

Yep, go ahead...

Doctor's Assistant

Brachial Plexus?

Me

Yeah, I think he was... He was trying to get in touch with [Simon Med], right?

Doctor's Assistant

Okay, uh... Let me see... Because the only one they actually did was the cervical [MRI] with and without... That's the only one that they did... So, I'm looking... If you let me finish... Is... (Looking at the MRI Order) I just see here that at the bottom he did put it... It was just on the end of the radiology place... So... So that's not... You want me to give you a copy of the... So... See...

Me

Yeah, so what's the problem?

**Dr. Faisal**

So, they only did this part... (Pointing to Cervical Spine MRI Order) They didn't see this other part... (Pointing to footnote to capture Plexus MRI) So that's what's going on... Let me... Can I actually borrow this for one second? I just show my...

Me

Yeah, can I also level with you? (Looking at the MRI Order) This [MRI Order] has kind of caused a lot of problems... Unfortunately... With without contrast... This here being with without contrast... Caused a lot of confusion as well with the C-spine stuff... So when I was communicating with these places... They were asking me... Oh, was the C-spine with or without contrast? So I thought... I was under the impression it was without... And it was correct... But I called up a few times here to make sure... Then the same thing happened with the brain... The brain was pretty straightforward... This was kind of throwing it off... And then now if this is a problem... I mean, this is...

**Doctor's Assistant**

Not a problem... Give me one minute Sorry I'm going to go over the order with the manager [unintelligible]

Me

Of course, yeah.

**Doctor's Assistant**

So sorry about that, yeah I already let them know the order caused a lot of confusion So she's going to go and explain that to him, so sorry about that.

Me

Okay, alright, thank you Did they not do the Plexus, or did they do the Plexus? I'm not sure.

**Dr. Faisal**

He doesn't know I believe they did, I mean... [unintelligible]

**Office Assistant**

So they did this part, they didn't do this part?

**Dr. Faisal**

How do you know that? [unintelligible] ...she assumes things Where did you do that?

Me

Uhh simon med Simon Med? Okay.

**Dr. Faisal**

(Dr. Faisal looks at my cardiological tests) Those are just cardiological.

Me

Though, I vaguely remember [SimonMed] mentioning that, you know, I just, I mean It's hard to tell when the plexus is right here and your heads here. It seems like they're getting it Covered.

Dr. Faisal

If they did the arm down & up, that means they did the Plexus Otherwise...

Me

They did it, yes, they did it. It was like this (gesturing above head) they put a bar up there And did they ask to lower it? Your arms? They didn't, they just had my arms up Was it a standing MRI? It was... yeah it was sitting up Sitting up, just like this? Arms up like this, basically, yeah I'm just trying to make it clear...

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Happy holidays, thank you.