



Fw: BOA Weekly Charge KSNVIRO-3199

From Raksa Ma [KDHE] <Raksa.Ma@ks.gov>
Date Tue 7/28/2026 1:05 PM
To Melissa McDonald [KDHE] <Melissa.McDonald@ks.gov>

From: Kevin Jeffery <kevin_jeffery@windsorsolutions.com>
Sent: Tuesday, July 28, 2026 11:26 AM
To: Raksa Ma [KDHE] <Raksa.Ma@ks.gov>
Cc: Gilbert Tabares [KDHE] <Gilbert.Tabares@ks.gov>; Lyndsie Un [KDHE] <Lyndsie.Un@ks.gov>; Guy Outred <guy_outred@windsorsolutions.com>
Subject: RE: BOA Weekly Charge KSNVIRO-3199

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Hi Raksa,

I reviewed the SLEIS Jira ticket for this, and it actually appears that the problem may have been due to an application server issue, although it is a little unclear. Regardless, I have updated our records to remove these hours from the "BOA: Ad Hoc Support:" task and they won't appear on the next weekly report.

Thanks,

Kevin

Kevin Jeffery | Windsor Solutions, Inc.
11481 SW Hall Blvd, Suite 201W, Tigard OR 97223
Office: (503) 675-7833 Ext. 202 | Mobile: (503) 807 3954 | <http://www.windsorsolutions.com>

From: Raksa Ma [KDHE] <Raksa.Ma@ks.gov>
Sent: Tuesday, July 28, 2026 6:46 AM
To: Kevin Jeffery <kevin_jeffery@windsorsolutions.com>
Cc: Gilbert Tabares [KDHE] <Gilbert.Tabares@ks.gov>; Lyndsie Un [KDHE] <Lyndsie.Un@ks.gov>
Subject: BOA Weekly Charge KSNVIRO-3199

Dear Kevin,

I wanted to reach out regarding the Weekly Charges for ticket **KSNVIRO-3199**, specifically the support entries dated **March 23, 2026**, and **March 24, 2026**, totaling 1.75 hours.

BOA_AIR	https://windsorsolutions.atlassian.net/browse/KSNVIRO-3199	KSNVIRO-3199	Support	BOA: Ad Hoc Support	Kyle Ho	3/23/2026	0.75	
BOA_AIR	https://windsorsolutions.atlassian.net/browse/KSNVIRO-3199	KSNVIRO-3199	Support	BOA: Ad Hoc Support	Kyle Ho	3/24/2026	1	

Lynsie noted that the work documented on these dates was related to bugs related to unsupported NAICS codes that have since been resolved in more recent versions of SLEIS. Unfortunately, we were unable to upgrade to those versions because we were on a break from support, as we understood from previous discussions.

Additionally, when Bret later reached out to ask whether we wanted to proceed with an upgrade, it was not feasible within the available timeframe. We were already in the middle of preparing and reviewing the 2025 emissions reports, and we did not have sufficient time to test and validate a new release before report creation.

Based on this information, it appears these billing line items are related to a system bug and should be removed. Please review the billing line items in question and let us know the outcome of your review.

Best regards,

Raksa Ma
Environmental Data Program Manager, BOA
Kansas Department of Health and Environment
1000 SW Jackson St., Suite 310
Topeka, KS 66620
785-296-4273
raksa.ma@kdhe.ks.gov



 [Book time to meet with me](#)